



10 YEAR LIMITED WARRANTY

NOTICE

NTI recommends that Sol-R-Therm systems be installed by professionals with solar thermal experience, NTI solar training, or certified as solar thermal installers (NABCEP or CanSIA).

IMPORTANT

FREE Extended Coverage B, only **IF** you register your system and installation on our website within six (6) months of installation (www.nythermal.com/registration.htm).

WHAT IS COVERED

We, the manufacturer, warrant that any parts or components of each new NTI Sol-R-Therm System, will be supplied free of defects in material or workmanship. This warranty is valid for units manufactured after September 22, 2010 and replaces any other warranty implied or expressed. All the durations, terms and conditions mentioned hereafter are for manufacturer defects due to material or workmanship only, and do not include misuse or normal wear of the equipment. Equipment returned for warranty consideration, will be evaluated upon the condition of the part when examined by NY Thermal Inc. or an authorized service representative. Improper handling and/or installation practices may VOID the warranty. See the manufacturer's label on product exterior for product type, model number, and serial number information. The So-R-Therm Warranty references, but does not cover the solar water heater. Refer to the NTI Trin & Stor Warranty for Indirect Water Heaters and Storage Tanks. **Warranty only valid to the original owner and location and is not transferrable.**

Models Covered:

System Components	Packaged Systems		Model Numbers	Coverage	
	SRT-Pk1/Pk1E	SRT-Pk2/Pk2E		A	B
Solar Collector	Flat Plate		SRT-215	7	10
Solar Water Heater ^{1,2}	80gal	120gal	S-SR / SL-SRE	7	LL
Control & Pump Station	DeltaSol BS Plus & FlowCon B		SRT-Su21	1	2
Parts	included with packaged system		see system manual	1	1

Notes: ¹ Refer to NTI Trin & Stor Warranty for terms and conditions regarding the solar water heater warranty.
² Tanks with an electric element have a one year warranty on the element (applies to SL-SRE series).

Owner's Warranty Record:

Packaged System	
Serial No.	
Date Installed	
Contractor (1)	
Contact Info (1)	
Contractor (2)	
Contact Info (2)	

COVERAGE OPTIONS

Basic Coverage A: Seven (7) years on solar collectors, one (1) year on control and pump station, one (1) year on parts, and seven (7) years on the solar water heater (reference only). We will repair or replace any system component, supplied or manufactured by NY Thermal Inc., that is found to be defective, for the period defined as basic coverage from date of manufacture, if they are within the "Terms and Conditions" of this warranty, and in compliance with the original manufacturer's warranty. Refer to "Terms and Conditions" for exceptions not covered by warranty. This Basic Coverage extends to residential and commercial applications. For solar water heaters, refer to the NTI Trin & Stor Warranty Basic Coverage A.

Extended Coverage B: Additional three (3) years on solar collectors, one (1) year on control and pump station, and Limited Lifetime on solar water heater (reference only). If the installer or original building owner registers the system installation online with NY Thermal Inc. within six (6) months of the original date of installation, we will repair or replace any system component, supplied or manufactured by NY Thermal Inc., that is found to be defective, for the period defined as extended coverage in addition to the basic coverage, from the original date of manufacture, if they are within the "Terms and Conditions" of this warranty, and in compliance with the original manufacturer's warranty. This Extended Coverage extends to residential and commercial applications. For solar water heaters, refer to the NTI Trin & Stor Warranty Extended Coverage B.

TERMS AND CONDITIONS

- This warranty is VOID if:
 - This system is not installed and serviced by an experienced, trained, or certified solar thermal installer.
 - The installation is not in accordance with this manufacturer's instructions, local codes, and regulations.
 - Damage to system components or tank leaks are a result of corrosive effects caused by glycol with PH levels outside the limits of 8.0 to 10.0.
 - Distilled water or tap water is mixed with the glycol and installed and/or operated in the packaged system (must mix glycol with de-ionize water only).
 - Heat transfer fluid is not maintained, freeze protection level is not monitored, or system maintenance schedule is not performed as per the system manual.
 - White collector covers are removed before the system has been commissioned resulting in damage to collectors or system components.
 - Deformation occurs due to freezing, improper storage or handling, or overheating due to lack of water or degraded glycol.
 - Any repairs, replacements, or additions (i.e. extending lineset runs) are made without authorization by or notification to the manufacturer.
- This warranty is valid ONLY to the original owner, at the original installation site. The warrant is NOT transferable.
- The warranty assumes the proper use and care of the appliance and does not cover improper installation, handling, neglect or abuse of system components.
- This warranty does not cover the effects of natural forces (frost, wind, etc.) resulting in failure or malfunction of components.
- This warranty does not cover collector fogging, glass breakage, fluid leakage, moisture formation, or damage caused by improper orientation or operation.
- This warranty does not cover failure, leaking, or structural damage to any roof or surface caused by improper installation, rain, wind, or snow loading.
- This warranty does not cover or assume any liability for the installation of mounting systems or damage resulting from its malfunction or failure.
- This warranty does not cover the labor and shipping costs associated with installing a repaired or replaced component or system.
- NY Thermal Inc. is not responsible for reimbursement for labor or punitive damages caused by the operation, installation, or failure of the equipment.
- Decision of warranty repairs or replacements of system components will be at the discretion of the manufacturer or authorized service representative.

WHAT TO DO IN THE CASE OF A WARRANTY SERVICE PROBLEM

- Contact your installing contractor or service provider. Do not call NTI.
- If your contractor or service representative requires further help, they will contact us directly.
- If you cannot contact your contractor or service representative, contact us at 1-506-657-6000 to the attention of the Service Department.

NOTE: NTI cannot provide technical assistance to homeowners unless they are experienced or trained solar thermal installers.

- We as the appliance manufacturer will replace or credit the parts under warranty; credits are issued to the authorized wholesaler at their cost, so do not purchase replacement parts from suppliers with hopes of receiving 100% credit; it is recommended to receive all your warranty parts from your authorized service representative or us directly, at no charge (if under the warranty coverage).