



February 6, 2014

TECHNICAL BULLETIN – Notice of Potential Carbon Monoxide Hazard:

Boiler Series: NTI-Matrix
Boiler Model: M100, M100V
Boiler Serial Number: 47645 to 51248
Bulletin ID: P/N 85064

NTI-Matrix boiler models M100 and M100V, with a serial number of 47645 to 51248, must have the Flue Adapter replaced due to a potential flue gas leak and **CARBON MONOXIDE HAZARD**. Figure 1 below, identifies the location of the Matrix Flue Adapter.

Contact NY Thermal Inc. (NTI) immediately for your free Flue Adapter Assembly Kit (P/N 83291-3); identified in Figure 2. Do not operate the appliance until you have installed the replacement kit and you have confirmed there are no leaks in the venting system.

Upon completing the installation of the Flue Adapter Assembly Kit, complete the attached form and submit it to NTI with a copy of your invoice, for full reimbursement.



Flue gases contain corrosive and poisonous gases. Failure to correct any flue gas leaks can cause appliance malfunctions, property damage, personal injury or even death.

Figure 1 – Matrix Flue Adapter

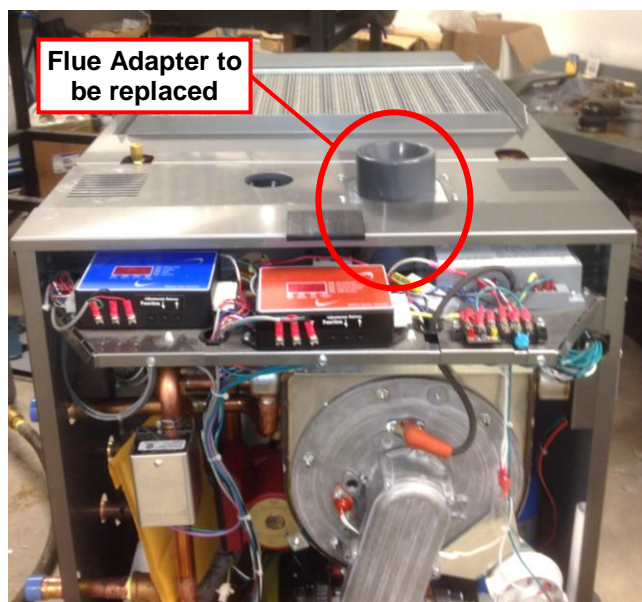
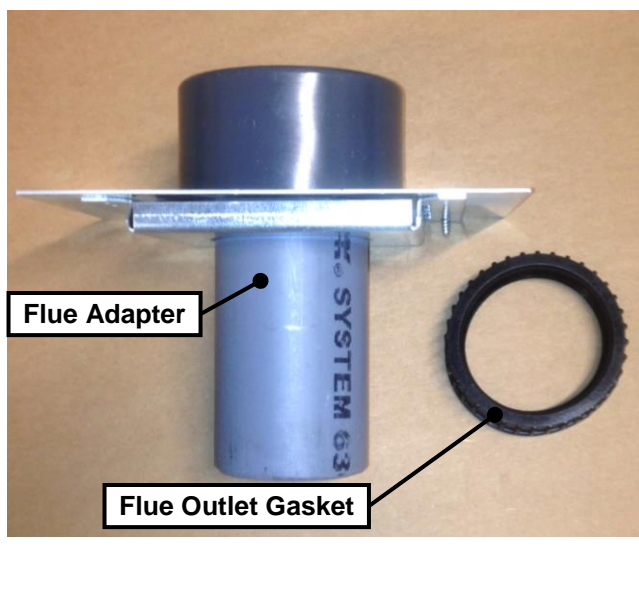


Figure 2 – Flue Adapter Assembly Kit (P/N 83291-3)



Please print clearly



**85064: Mandatory
Matrix Flue Adapter Upgrade**

**Units manufactured between:
Oct. 12, 2010 and Jan. 31, 2014**

Boiler Serial #: 47658 to 51248

Mandatory Information Required

Contractor Information	Contractor	Contact		Boiler Serial #
	Address	City	Prov/State	Postal/Zip Code
	Email			Phone (10 digits)

Mandatory Information Required

Owner Information	Name			Phone (10 digits)
	Address	City	Prov/State	Postal/Zip Code

Mandatory Check List

Yes	No	
<input type="checkbox"/>	<input type="checkbox"/>	1) Was the original Flue Adapter leaking?
<input type="checkbox"/>	<input type="checkbox"/>	2) Did you install the new Flue Adaptor? (must be Yes)
<input type="checkbox"/>	<input type="checkbox"/>	3) Were all vent connections checked for leaks? (must be Yes)
<input type="checkbox"/>	<input type="checkbox"/>	4) Is the Matrix used for air-conditioning (AC)?
<input type="checkbox"/>	<input type="checkbox"/>	5) If used for AC, has the Freeze-stat been installed? (see Figure 3)
<input type="checkbox"/>	<input type="checkbox"/>	6) Is this form completely filled out? (must be Yes)

Please send this form, and Invoice for immediate payment to:

Fax : 506-674-1730 or email: smcaleer@nythermal.com

For assistance: Call Steve McAleer at 1-800-688-2575, extention 235.

Figure 3 – Picture of Matrix AC Freeze-stat (P/N 84279-1)

